

## Potential Areas For Scope/Remit Of Taxi Licensing Scrutiny Review

### 1. Drivers

#### 1.1 Application Process

- Requirement for DSA test
- Relevance of Convictions/CRB Disclosure
- Written knowledge test
- Medical requirements
- Ability to speak/write English
- Training e.g. disability awareness, customer services etc
- Age limits

#### 1.2 Licensed Drivers

- Frequency of CRB Disclosure
- Frequency of Medicals
- Driver conduct and subsequent actions
- Conditions
- Dress Code
- Driving Standards
- Continuing professional development (refresher training etc)

### 2. Vehicles

#### 2.1 New Vehicles

- Age, size and accessibility
- Meters (types and testing)
- Prior accident damage
- Use of swivel seats
- Signage
- Advertising

#### 2.2 Licensed Vehicles

- Age (maximum vehicle age)
- Conditions
- Frequency and type of vehicle test
- Suspension and revocation of vehicle licence

### 3. Operators

#### 3.1 Application Process

- Relevance of Convictions/CRB Disclosure
- Production of business accounts/plan
- Radio Operators Licence
- Interview/Test
- Training e.g. disability awareness, customer services etc

#### 3.2 Existing Operators

- Frequency of CRB Disclosures
- Production of Business Accounts/Plan
- Continuing professional development (refresher training etc)
- Conditions

#### **4. Staffing**

##### 4.1 Resource and funding (Administration)

- Staffing levels
- Efficiency and effectiveness
- Computer systems
- Continuing professional development (refresher training etc)

##### 4.2 Resource and funding (Enforcement)

- Staffing levels
- Efficiency and effectiveness
- Computer systems
- Levels of Enforcement/activities
- Working with other Agencies (paid/unpaid)
- Continuing professional development (refresher training etc)

##### 4.3 Vehicle Testing Station

- Training and authorisation of staff
- Testing requirements
- Continuing professional development (refresher training etc)

#### **5. Funding of Service**

- Setting of appropriate budgets
- Resourcing budget (i.e. should the service be self financing)
- Setting of fees

#### **6. Transport Planning**

- Taxis as part of the public transport service
- Provision of Taxi ranks
- Use of bus lanes/exemptions from Road Traffic Orders